



Hard Line Internet or Phone Line Orders

To order a hard line internet drop (\$100 per drop) anywhere in the building, you will need to contact either John McClees (jmccllees@tacomadome.org) or Jeff Brown (jeff.brown@tacomadome.org) with your request. Orders should be submitted at least 7 days prior to your load-in day. To order phone lines, you will need to order directly from Century Link. Please try to order your phone lines as soon as possible prior to your event and schedule the installation for the event load-in day. Century Link can be reached at (855) 891-4083.

Tacoma Dome Wi-Fi Service

The Tacoma Dome offers complimentary Wi-Fi to all guests. Guests only need to connect to Dome-Public to use this service. Dome-Public has a variable level of bandwidth associated with it and has no guarantee of upload or download speeds available.

Should an event want a dedicated level of up/download speeds they should consider one of two options:

- Access to SSID Dome-BOH: This password protected option provides 10 or 20 Mbps up/down speeds to events that are only concerned about a reliable, dedicated service. The password will be given to event planner to distribute to attendees. Billing will be based on the number of unique devices associated with this SSID.

Speed	Number of Devices				
	100 or less	101-250	251-450	451-650	651+
10 Mbps	\$450.00	\$600.00	\$900.00	\$1,800.00	\$3,500.00
20 Mbps	\$700.00	\$1,000.00	\$1,400.00	\$2,800.00	\$4,800.00

- Customized SSID and Portal: A client determined SSID will direct guests to a customized portal with client provided background will prompt guest to enter a client determined password. The password will be given to event planner to distribute to attendees. Billing will be based on the number of unique devices associated with this SSID

Speed	Number of Devices				
	100 or less	101-250	251-450	451-650	651+
10 Mbps	\$900.00	\$1,200.00	\$1,800.00	\$3,600.00	\$7,000.00
20 Mbps	\$1,400.00	\$2,000.00	\$2,800.00	\$5,600.00	\$9,600.00
Faster speeds may be available with prior arrangements					

The quality and condition of individual wireless devices varies so widely that the Tacoma Dome cannot guarantee the connectivity of every single device and every attendee. Limited support through our wireless provider is available should a guest experience difficulty connecting.

If a guest or vendor need assistance with connecting to the building's Wi-Fi, they can call Mobilitie's 24 hour service line at 877-283-4114. Mobilitie will help our guests troubleshoot connectivity issues.